

MOIÉST

RETURNS

- Items are returned to MOIÉST within 7 days of receiving your purchase.
- Items are in original condition, with all tags intact.
- Please retain proof of postage (receipt) until refund is processed.
- Please note, no refunds or exchanges are accepted on sale items unless garments are faulty or not as ordered.
- Please contact customer care if you believe your garment is faulty.

Return postage costs will be at your expense, unless items received are faulty or not as ordered. If you believe your item is faulty, please contact customer care prior to returning it to us. We cannot accept liability until items are received and have been confirmed as faulty.

SHIPPING

By placing an order with MOIÉST, you are responsible for original shipping charges, all applicable custom import fees and the cost of return shipping back to MOIÉST. This also applies to any shipments that are refused by you upon delivery.

PLEASE SEND RETURNS TO

MOIEST RETURNS
14 DAMON AVE
EPPING
NEW SOUTH WALES 2121

NAME	
EMAIL	
ORDER NO.	

WHAT ARE YOU RETURNING?

QTY	NAME	COLOUR AND SIZE	REASON CODE	REASON FOR RETURN CODE
				1. TOO LARGE 2. TOO SMALL 3. LOOKS DIFFERENT TO IMAGE ON SITE 4. ARRIVED TOO LATE 5. POOR QUALITY 6. FAULTY 7. DOESN'T SUIT ME 8. PARCEL DAMAGED ON ARRIVAL 9. ORDERED MORE THAN ONE SIZE 10. INCORRECT ITEM RECEIVED

- Online store credit
- An exchange (redeemable by customer using online store credit)

Promotional codes or valid offers applied on orders will be honoured for store credit, where applicable.

THREE THINGS TO REMEMBER

- // WHEN RETURNING ITEMS WE RECOMMEND PURCHASING TRACKING – SO WE KNOW IT MADE IT BACK //
- // YOU WILL RECEIVE A CONFIRMATION EMAIL ONCE YOUR RETURN HAS BEEN RECEIVED //
- // RETURNS MAY TAKE UP TO 5 BUSINESS DAYS TO PROCESS //